

## Ready Website Service Agreement

### 1. General Provisions

This agreement regulates the terms of the Ready Website Service (“Service”) provided by Atak Domain Bilgi Teknolojileri A.Ş. (“Atak Domain”, “Service Provider”).

Any individual or entity (“Customer”) purchasing the Service agrees to comply with all provisions stated herein.

The Ready Website Service includes the provision of design templates, an administration panel, hosting infrastructure, domain integration, security components, email services, and related technical support.

This Agreement enters into force upon the purchase, renewal, or use of the Service.

### 2. Description and Scope of the Service

The Ready Website Service provided by Atak Domain may include:

- Pre-developed website templates
- Visual/digital content editing tools
- Hosting and server infrastructure
- Domain routing and DNS configuration
- Basic security components (SSL, firewall, DDoS protection, etc.)
- Content management panel
- Technical support services

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#### 2.1. Services Not Included in the Standard Scope

The following services require additional fees or may not be offered:

- Custom software development
- Custom API integrations
- Additional modules or special feature requests
- Customized graphic/design work
- Content creation, SEO services
- Dedicated server requirements for high-traffic usage
- Third-party software licenses

Atak Domain may charge additional fees for such requests.

### 3. Customer Obligations

The Customer agrees to the following obligations:

#### 3.1. Providing Accurate Information

All contact, billing, and identification information must be accurate and up to date.

### 3.2. Lawful Content Usage

The Customer is solely responsible for all content published on the website.

The following types of content are strictly prohibited:

- Illegal content
- Copyright-infringing content
- Violence or hate speech
- Child exploitation
- Sale of illegal products/services
- Spam activities
- Hosting malicious software

### 3.3. Security and Account Protection

Panel login credentials must be kept confidential. Unauthorized access is the Customer's responsibility.

### 3.4. Data Backup Responsibility

Atak Domain may provide periodic backups; however, primary responsibility for data security and content backup rests with the Customer.

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## 4. Rights and Responsibilities of Atak Domain

### 4.1. Service Continuity

Atak Domain strives to provide uninterrupted service; however, it cannot be held liable for disruptions caused by:

- Data center failures
- Global DNS issues
- Natural disasters
- Third-party service outages

### 4.2. Right to Review Content and Activities

In the event of reports or findings of illegal, harmful, or abusive activities, Atak Domain may:

- Remove the content
- Suspend the website
- Terminate the service
- Cooperate with relevant authorities

### 4.3. Right to Modify the Service

Atak Domain reserves the right to update, modify, or improve the service infrastructure.

## 5. Pricing and Payment Terms

### 5.1. Service Fees

Service fees are listed on the Atak Domain website and may be updated periodically.

### 5.2. Renewal

The Service is renewed monthly or annually. If payment is not received, the service may be suspended and permanently deleted after a certain period.

### 5.3. Refund Policy

- Once the digital service has been activated, refunds cannot be issued.
- Domain purchases are non-refundable and cannot be reversed.
- Refunds may be considered only if a technical issue originating from Atak Domain prevents the Service from functioning.

## 6. Usage Restrictions

The Customer may not engage in the following activities:

- Sending spam
- Excessive traffic beyond resource limits
- Operations that may harm the hosting infrastructure
- Hosting malicious software
- SEO manipulation (black-hat techniques)

Violations may result in service suspension.

## 7. Service Suspension and Termination

The Service may be suspended or permanently terminated in the following cases:

- Non-payment
- Abuse or misuse
- Illegal content
- Spam activities
- Fraud or suspected fraud
- Court or prosecutor's order

Atak Domain may act with or without prior notice depending on legal requirements.

## 8. Data Protection and Privacy

Atak Domain:

- Acts in compliance with KVKK, GDPR, and applicable legislation

- Does not share customer data with third parties unless legally required
- Handles official authority requests in accordance with the Legal Request Policy

## 9. Disclaimer of Warranties

The Ready Website Service is provided “as is.”

Atak Domain does not guarantee:

- Fitness for a particular purpose
- Uninterrupted operation
- Performance results

Atak Domain is not responsible for damages arising from technical issues or user errors.

## 10. Limitation of Liability

Atak Domain’s total liability is limited to the total amount paid by the Customer for the related service.

Indirect damages, data loss, revenue loss, and reputational damages are excluded from liability.

## 11. Amendments to the Agreement

Atak Domain reserves the right to update this Agreement at any time. The updated version becomes effective upon publication on the website.

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## 12. Governing Law and Jurisdiction

This Agreement is governed by the laws of the Republic of Türkiye.

In case of disputes, the courts and enforcement offices of Kocaeli have jurisdiction.

## 13. Effective Date

This Agreement becomes effective upon the Customer’s purchase, use, or renewal of the Service and is deemed accepted.