Domain Deletion Policy and Recovery Process

As Atak Domain Bilgi Teknolojileri Anonim Şirketi, we carry out domain registration, renewal, and deletion processes in accordance with international rules established by ICANN and the policies of the relevant registry operators.

The following explanations outline the general process for gTLDs (.com, .net, .org, .biz, .info, .xyz, .ist, etc.) and ICANN-regulated extensions registered through Atak Domain. Certain country-code TLDs (ccTLDs) may be subject to different, extension-specific procedures.

1. General Provisions

Domain name operations are governed by rules established by ICANN (Internet Corporation for Assigned Names and Numbers), which are binding for all registrars and registries. These rules are:

• published by ICANN,

• globally applicable,

• mandatory for registry operators and registrars,

• not subject to unilateral modification.

Atak Domain is obliged to act in accordance with registry operator requirements and ICANN policies.

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2. Domain Expiration and Loss of Rights

When a domain name reaches its expiration date, its active status ends, which may result in the following:

• Administrative functions (WHOIS updates, nameserver changes, etc.) may be restricted.

• Website, email, and all associated services may cease functioning.

• The domain may enter deletion, redemption, or drop cycles depending on registry policy.

Ownership rights are fully lost only after the domain is deleted and the redemption and pending delete stages are completed. At the end of these stages, the domain becomes available for registration by the general public.

3. Domain Deletion and Recovery Process

This section applies primarily to common gTLDs such as .com, .net, .org, .biz, .info, .xyz, .ist, etc.

Timelines and rules may vary for certain TLDs and ccTLDs.

3.1 Active Status

- The domain is fully active.
- It can be renewed at the standard renewal fee.
- WHOIS updates, nameserver changes, and all administrative functions are available.

3.2 Expired / On-Hold

When a domain expires:
- It may be deactivated or point to a parking page.
- Website, email, and related services stop working.
- Many extensions provide a short "grace period" during which the domain can be renewed—sometimes without an extra fee or with a small surcharge.
- In some ccTLDs (e.g., .de, .at, .ru), the grace period is very short or the domain may immediately enter redemption.

3.3 Redemption Period

If the domain is not renewed, the registry flags it for deletion and it enters the redemption period.
- The redemption period typically lasts around 30 days (may vary by extension).
- During this stage, the domain can be restored by paying the restore fee + renewal fee.
- Restore fees vary by extension; for .com/.net they are commonly around USD 100.
- Current restore fees are listed in the Atak Domain price table.

3.4 Pending Delete

After the redemption period ends, the domain enters the pending delete stage:
- This stage lasts approximately 5 days.
- The domain cannot be renewed or recovered under any circumstances.
- Once the process is completed, the domain is permanently deleted and becomes available for general registration.
- It may then be registered manually or via a backorder system by new users.

4. Example Timeline (for gTLD Extensions)

Day	Status	Explanation
0	Expired	Domain expires, services may stop
1–20	Grace Period	Renewal possible with normal or low additional fee
20–50	Redemption	Recoverable with restore fee + renewal fee
50–55	Pending Delete	Recovery is not possible
55+	Deleted	Domain drops and becomes publicly available

Note: Certain ccTLDs may have significantly shorter or entirely different procedures.

5. User Responsibility

Under ICANN's ERRP (Expired Registration Recovery Policy), Atak Domain sends required email notifications regarding domain expiration.
However, the user is responsible for:
• keeping the account email address up to date,
• regularly monitoring expiration dates,
• registering mission-critical domains for long periods,
• avoiding last-day renewals.

If Atak Domain has fulfilled ICANN notification requirements, Atak Domain cannot be held liable for consequences arising from expired domains, including:
• loss of trademark rights,
• traffic loss,
• email interruption,
• website downtime.

6. Recommendations for Our Customers

Atak Domain recommends the following:
• Register critical domains (company name, brand, project) for 3–5 years.
• Renew domains before they reach their expiration date.
• If managing multiple domains, regularly check upcoming expiration dates through the control panel.
• Use calendar reminders (Google Calendar, Outlook, etc.) to avoid service interruptions.

7. ICANN Policies and Additional Information

ICANN's official expiration and recovery policy can be found at:
https://www.icann.org/resources/pages/errp-2013-02-28-en

Extension-specific rules are determined by the respective TLD/ccTLD registry operators.

For further information, you may contact the Atak Domain support team:

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